

KIRSTEN BONDALAPATI

RESUME

CONTACT

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248.763.8529
detroit, mi

EXPERIENCE

HENRY FORD LEARNING INSTITUTE

DESIGN THINKING PROGRAM DIRECTOR | 2018-PRESENT

- Facilitate, design, and coordinate adult Design Thinking experiences that focus on social impact and professional development
- Manage, facilitate, and develop the Youth Entrepreneurship x Design program
- Select experiences:
 - Thirty Under 30 leadership development fellowship, Ford Motor Company
 - Design Thinking Journey workshop, Henry Ford Entrepreneurship Academy
 - Building Empathy Through Design Thinking session, New Leadership DELI
 - Prototyping + Service Design lecture, UofM Ross School of Business

SIX FEET OVER / SUCK IT! SUICIDE

BOARD MEMBER | 2019-PRESENT

- Board member for a Michigan-based suicide prevention organization
- Fundraise and help oversee organization

BONDO BOOTH

FOUNDER + CO-OWNER | 2017-2019

- Founded and co-owned a Detroit-based photo booth company
- Co-managed branding, website, client relationships, invoicing, photo booth development + automation, operating photo booth

CENTER FOR HEALTH + RESEARCH TRANSFORMATION

HEALTH POLICY FELLOW | 2015-2017

- Conducted data and policy analyses for national healthcare organizations and Michigan legislature to aid in political, strategic and financial decision-making
- Quantitative and qualitative research + reports on Michigan healthcare trends
- Managed a 180-member county-wide community health initiative

CHALLENGE DETROIT / HOSPICE OF MICHIGAN

FELLOW | 2013-2014

- Consulted for six Detroit nonprofits to provide solutions using Design Thinking
- Conducted financial and quality data analyses at host organization HOM
- Developed predictive model and conducted program evaluation for HOM advanced illness management healthcare model

HEALTHY DETROIT

Operations Manager | 2014-2015

- Contributed to strategic planning, program development + policy impact
- Coordinated program partners and developed health + wellness initiatives

EDUCATION

**ROLLINS SCHOOL OF PUBLIC
HEALTH AT EMORY UNIVERSITY**
MASTER OF PUBLIC HEALTH | 2013
*Behavioral Science + Mental
Health*

UNIVERSITY OF MICHIGAN
BACHELOR OF ARTS | 2010
Psychology + History

SKILLS

RESEARCH

Focus Groups + Interviewing
Survey Development
Statistical Modeling
Mixed Methods Data Analysis
Needs Assessments
Program Evaluation
Policy Analysis + Writing
Scientific Publication
Data Communication

DESIGN METHODS

Interview
Context Map
Thematic Coding
Persona Development
Empathy Map
Journey Map
Service Blueprint
Cultural Probe Kits
Co-Creation
Scenerio Planning

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EXPERIENCE (cont.)

TRUVEN HEALTH ANALYTICS

HEALTH ANALYTIC INTERN | 2013

- Developed a payment integrity algorithm to identify partial hospitalization program health insurance claims that did not have required medical necessity

EMORY UNIVERSITY

TEACHING ASSISTANT | 2013

- Assisted Dr. Howard Kushner in teaching + evaluation for his combined undergraduate and graduate course *Brain, Behavior and Mental Health*

NATIONAL INSTITUTES OF HEALTH

HEALTH SPECIALIST | 2012

- Researched and analyzed national data on complementary medicine use and back pain to inform federal funding allocations for back pain research
- Developed + conducted an independent research study examining complementary medicine use among U.S. adults with ADHD

EMORY UNIVERSITY OFFICE OF HEALTH PROMOTION

NCHA ASSISTANCE COORDINATOR | 2011-2013

- Launched, coordinated, and analyzed results for the campus-wide 2011 National College Health Assessment, a comprehensive online student health survey
- Developed a web-based wellness resource for students

UNIVERSITY OF MICHIGAN HEALTH SYSTEM

RESEARCH ADMINISTRATOR | 2011

- Managed and conducted follow-up interviews for an Emergency Department substance use research study on therapy interventions among adolescents

CARE HOSPITALS - BANJARA HILLS

HOSPITAL INTERN | 2009

- Designed, conducted, and analyzed bedside patient satisfaction interviews

PUBLICATIONS

Bondalapati, K., Riba, M., Udow-Phillips, M., "Publicly-Reported Hospital Quality Rankings," October 2016. Center for Healthcare & Research Transformation.

Grazier, K., Smiley, M., **Bondalapati, K.**, "Overcoming Barriers to Integrating Beh. Health and Primary Care Services," J Prim Care Community Health, July 2016:1-7.

Bondalapati, K., Fangmeier, J., Udow-Phillips, M., "Affordable Care Act Funding: An Analysis of Grant Programs under Health Care Reform - FY2010-FY2015," February 2016. Center for Healthcare & Research Transformation.

SKILLS (cont.)

PROFESSIONAL

Design Thinking
Facilitation + Teaching
Entrepreneurship
Project Management
Community Engagement

TECHNICAL

InDesign + Illustrator
Adobe Xd + Figma
Proto.io
HTML + CSS + Javascript
SPSS + SAS + R
Qualtrics + TypeForm
Google + MS Suites